

The sustainability concept of Dolder Hotel AG

The company

Dolder Hotel AG is a public limited company comprising the five-star Dolder Grand hotel, the four-star Dolder Waldhaus hotel (currently in temporary use), the Dolder Sports facilities and several smaller properties.

The Dolder operations have shaped the Zurich cityscape for more than 100 years. Occupying a unique elevated location on the boundary between the city and nature, they offer visitors unimpeded panoramic views of Zurich straddling the Limmat river, Lake Zurich and the Alps.

Since opening as the Dolder Grand Hotel & Curhaus in 1899, the Dolder Grand has been a favoured destination for high society and guests from around the world. Not only its international renown, but also the Dolder Sports facilities (an outdoor swimming pool in the summer, and an open-air ice-skating rink in the winter) as well as the planned four-star Dolder Waldhaus hotel make the Adlisberg a popular destination among locals and tourists.

The modern City Resort boasts a unique history, a Michelin-starred cuisine, and an architectural design and works of art by well-known national and international painters and sculptors.

The sustainability vision

For us, sustainability means meeting the exacting demands of all stakeholders and points of view, as well as endeavouring to find long-term solutions to ensure social, environmental and economic sustainability.

Social sustainability

The way we work together is characterised by responsibility, respect and a long-term commitment, and this applies to our external partners as well as our staff.

The strengthening of our social values is an important aspect of the internal and external relations with our stakeholders. We do this internally, for example, by offering our employees the opportunity to participate in a wide range of internal training courses or take advantage of attractive discounts, and by treating everyone fairly and equally. To meet the social standards of external stakeholders, we employ a wide variety of measures, such as our commitment to the Fair Trade principle. We prefer to source local products, where possible.

Environmental sustainability

We work with partners, suppliers, employees and guests to reduce our ecological footprint, focusing on critical areas such as CO₂ emissions, energy consumption, use of food items, procurement and water management. Additional aspects include the protection of natural resources and the minimisation of waste and pollution. We aim to limit the use of natural resources wherever possible.

Economic sustainability

Our profitability and efficient processes ensure that we remain competitive and are able to enjoy further development. We want to tie social and economic benefits into all of our core processes. In doing so, we always strive to act in a future-oriented manner.

With this philosophy, we remain financially independent and a reliable employer, while also enabling the necessary investments to be made. All of these points safeguard the development of Dolder Hotel AG and the trust of our shareholders in the long term.

The environmental management system

We are aware of the potential negative effects on the environment and society. For this reason, we have introduced an environmental management system that complies with the EarthCheck Company Standard. EarthCheck is a leading international environmental certification and benchmarking programme, and our sustainability partner.

Dolder Hotel AG aims to always achieve best-practice results for environmental and social sustainability. The relevant indicators are summarised in an annual report, which forms the basis for continuous improvement.

We want to actively raise our employees' awareness of the topic of sustainability. For this reason, we founded the D-Impact working group, which deals with internal topics and raises staff awareness about the various forms of sustainability.

The achievement of our objectives is a long-term process that will require a great many changes. We are, however, extremely confident that our efforts towards promoting sustainability are in the interests of both the current and future generations. Our endeavours lay the foundation for long-term success and attractive competitive advantages.



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