

## Risk Management Report Grand Hotel Huis ter Duin 2022

Aspect	Potential Risk	Likelihood 1. Unlikely 2. Possible 3. Likely	Severity 1. Minor 2. Moderate 3. Major	Risk Evaluation 1. Low 2. Moderate 3. High	Risk Minimisation
<b>Staff Environmental Awareness</b>					
Employees	Environment damage by actions of employees	Possible	Minor	Medium	Training in sustainability for all new employees every month
<b>Greenhouse Gas Emissions</b>					
Gas Emissions	Potential ozone depleting substances e.g. refrigeration coolants and air conditioning systems released into the atmosphere	Likely	Major	High	The installation of heat pumps in rooms, meeting rooms, restaurants and public area spaces
Gas Emissions	Emissions from combustion engines	Likely	Moderate	High	Offsetting emissions by Fleetcore
Gas Emissions	Emissions from combustion engines	Likely	Moderate	High	Phased change from petrol cars to electric cars
<b>Fresh water</b>					
Drinking water	Environmental damage caused by the purchase of water from abroad	Possible	Moderate	High	Tapped drinking water is served in restaurants
Drinking water	Environmental damage caused by the purchase of water from abroad	Possible	Moderate	High	A refillable bottle on arrival for all guests
<b>Storm Water Quality</b>					
Storm Water Quality	Contamination of waterways by storm water polluted by oil, grease, litter and sediment	Possible	Moderate	High	All the wastewater and storm water goes through the sewerage system to the wastewater treatment plant. Strict supervision of standards and laws
<b>Erosion and Siltation</b>					
Erosion	Ground erosion of surrounding gardens and lake	Unlikely	Minor	Low	Green manure twice a year
<b>Catchment Integrity</b>					
Catchment Integrity	Polluting of urban catchments areas	Unlikely	Minor	Low	Planting marram plants in the surrounding dune area
<b>Conservation Requirements</b>					
Local nature	Damage to the natural formation of dunes and impact on local ecosystems on the site of Huis ter Duin	Possible	Minor	Medium	Fence around dune area to keep people out

<b>Ecosystem disturbance</b>					
Ecosystem disturbance	Ongoing disturbance due to activities on gardens and lake	Possible	Minor	Medium	Stop activities in the dunes
<b>Wildlife Interaction</b>					
Wildlife interaction	Prevent birds from being fed on human food	Possible	Minor	Medium	A deterrent method to keep birds away
<b>Guest Behaviour</b>					
Guest behaviour	Potential risk on the environment by the behaviour of guests	Possible	Moderate	Medium	Directing behaviour through textual explanation
<b>Air quality and noise</b>					
Air quality and noise	Potential risk of noise and polluting the environment by facilitating helicopters flights	Likely	Moderate	High	Reducing the amount of helicopter stop and go's on average to a maximum of 48 per year
<b>Wastewater</b>					
	Potential risk of polluting the environment by toxic wastewater	Possible	Major	Medium	Avoiding usage of chemical liquid producten with a toxic effect on the environment
<b>Solid Waste</b>					
Mixed waste	Potential risk of polluting the environment	Possible	Major	Medium	Beach and dunes are getting cleaned by employees of Huis ter Duin daily
Plastic waste	Potential risk of polluting the environment	Possible	Major	Medium	No usage of plastic disposables on terraces
<b>Harmful Substances</b>					
Harmfull substances	Potential risk of polluting the environment by harmful materials	Possible	Minor	Medium	Work with just ecologically responsible products as much as possible. Harmful materials are not accessible to unauthorized personnel
<b>Disposal of Waste Harmful Substances</b>					
Batteries	Potential risk of polluting the environment through the disposal of used batteries and accumulators	Possible	Minor	Medium	Separate collect batteries of mixed waste